

Jefferson Symphony Association
Web Site Privacy Policy
As of January 15, 2013

Your privacy is important to us. We respect your right to keep your personal information confidential. This privacy policy sets out how the Jefferson Symphony uses and protects any information that you give us when you use this website. We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. The Jefferson Symphony may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 10th of December, 2012.

We hope you'll take a few minutes to read our Privacy Policy so that you'll have a better understanding of what we do with the information you provide us and how we keep it private and secure.

Types of Information the Jefferson Symphony Collects

We may collect the following information:

- name and address;
- contact information including email address;
- demographic information such as zip code, preferences and interests;
- other information relevant to patron surveys and/or offers;
- Type of ticket purchased (senior, adult, student, child).

We collect personal information about you but only when that information is provided by you. We use that information in our ticketing process and to send you communications regarding the Jefferson Symphony.

What We Do with the Information We Gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- To complete the sale of tickets you have ordered;
- Internal record keeping;
- We may use the information to improve our products and services.
- We may periodically send promotional letters, postcard or emails about new products, special offers or other information which we think you may find interesting using the physical or email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may

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use the information you provide us to customize the website according to your interests.

How We Use Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used. This helps us analyze data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to Other Websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide while visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Confidentiality and Security of Nonpublic Personal Information

We restrict access to nonpublic personal information about you to employees or agents of the Jefferson Symphony who must use that information to provide you with tickets or communications about the Jefferson Symphony. We do not share your information with anyone except to comply with the law or to provide you with services and we never sell your information to third parties. We never store your credit card information. We don't store your personal information on our servers unless required for the provision of services or communications to you as described above.

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EZTicketLive Ticketing Service

The Jefferson Symphony uses EZTicketLive.com to issue tickets via the Jefferson Symphony web site. A copy of EZTicketLive.com's privacy policy is included below or may be found at www.ezticketlive.com/policy.html.